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## **FAQs on Voluntary Closure of e-Way Bill: Business Scenarios, API Impact and Portal Behaviour**

*(FAQs for stakeholder guidance and system readiness)*

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### **1. Scope and Implementation**

#### **Q1. What is the Voluntary e-Way Bill Closure facility?**

The Voluntary e-Way Bill Closure facility enables closure of an e-Way Bill after delivery of goods has been completed. It is intended to record completion of movement in the system.

#### **Q2. Is closure of EWB mandatory?**

No. Closure of EWB is voluntary in nature.

#### **Q3. What is the revised implementation date?**

The revised date of implementation is 1st August, 2026.

#### **Q4. When can an EWB be closed?**

An E-Way Bill may be closed after completion of delivery of goods. It is advised that such closure should be carried out on the date of delivery or on the immediately succeeding day.

However, the closure functionality shall remain available up to one day after the expiry of validity of the E-Way Bill. The date of closure, i.e. the date of receipt/delivery of goods, should fall between the date of generation and the date of expiry of the E-Way Bill.

For example, where an E-Way Bill is generated on 20.06.2026 and its validity expires on 30.06.2026, the date of closure may be any date between 20.06.2026 and 30.06.2026, depending upon the actual date of receipt of goods. If the goods are received on 25.06.2026, the E-Way Bill may be closed from 25.06.2026 up to 01.07.2026, i.e. one day after the expiry of validity.

#### **Q5. Who can close an EWB?**

An EWB may be closed by the supplier, recipient, transporter involved in the transaction, or driver/authorised person whose mobile number has been provided for closure.

## 2. Portal-based Closure

### Q6. Where is the closure option available for supplier, recipient and transporter?

For suppliers, recipients and transporters, the closure option is available after login under the e-Way Bill section of the portal.

### Q7. What are the portal modes for closure?

Closure can be performed EWB-wise or date-wise for logged-in users.

### Q8. What is EWB-wise closure?

EWB-wise closure means that a specific e-Way Bill number is selected and closed after delivery is completed.

### Q9. What is date-wise closure?

Date-wise closure allows the logged-in user to view EWBs for a particular date and close eligible EWBs after delivery.

### Q10. Can multiple EWBs be closed through date-wise closure on the portal?

Yes, the option is available.

### Q11. Can a driver or authorised person close an EWB?

Yes. A driver or authorised person can close an EWB through the portal-based mobile number closure facility, where the mobile number has been provided for closure purposes.

### Q12. How does mobile number-based closure work?

All active EWBs linked to the concerned mobile number are displayed under the Search option on the EWB Common Portal, enabling closure by the authorised person after delivery.

### Q13. Is mobile number entry mandatory?

No. Providing the mobile number is optional. However, if closure by driver or authorised person is intended, the relevant mobile number should be provided.

### Q14. When can the mobile number be provided or updated?

The mobile number may be provided at the time of EWB generation. If required, it can also be updated during vehicle updation, consolidated EWB operations or extension of validity, wherever applicable in the system.

### 3. EWB API Impact

#### Q15. Is an API available for EWB closure?

Yes. An API has been provided for system integrators and API users for closure of EWBs.

#### Q16. What details are required for closure through API?

For closure through API, the EWB number, closure date and remarks are required to be transmitted.

#### Q17. Does the closure API support date-wise bulk closure?

No, the current API does not support date-wise bulk closure.

#### Q18. Is there any API to retrieve EWBs marked as closed, including date-wise retrieval?

No. Currently, no separate API has been introduced to retrieve EWBs that have been marked as closed, including date-wise retrieval of closed EWBs. Such functionality may be considered in future after the closure module is stabilised and based on operational requirements emerging from field usage.

#### Q19. Will Get EWB Details API show a separate Closed status or closed date?

At present, no separate provision has been introduced in the Get EWB Details API to return a Closed status or Closed Date. For the initial stabilisation period, the existing status framework is being continued. A separate status of "Closed" is proposed to be introduced in due course.

#### Q20. Can APIs capture the mobile number for closure by driver or authorised person?

No. At present, there is no provision in the APIs to capture or specify the mobile number for closure by driver or authorised person.

#### Q21. Can a driver or authorised person close EWB through API?

No. As per the current implementation, closure by driver or authorised person through mobile number-based access can be carried out only through the portal.

#### Q22. What is the character limit for closure remarks?

Closure remarks may be entered up to a maximum of 100 characters.

#### Q23. Does any API response indicate who closed the EWB?

As of now, the API response does not contain any field indicating the person who closed the e-Way Bill(EWB).

## 4. Status and Post-Closure Behaviour

### Q24. Will a separate status of “Closed” be introduced?

Yes. A separate status of “Closed” is proposed to be introduced in due course for EWBs that have been marked as closed after completion of delivery.

### Q25. What is the current EWB status framework?

Currently, the EWB status is reflected as Active, Cancelled or Discarded. For the initial stabilisation period, this existing status framework is being continued so that trade and system users are not adversely impacted during the transition phase.

### Q26. If an EWB is marked as closed, will it immediately show as “Closed”?

During the initial stabilisation period, a separate “Closed” status may not be reflected in the existing status framework. However, closure details will be captured in the system.

### Q27. Can user actions be performed after an EWB is marked as closed?

Yes. As of now, user actions such as Update Transporter, Extend Validity, Vehicle Updation and other permitted modifications will continue to remain available even after the EWB has been marked as closed.

### Q28. Why are post-closure actions allowed initially?

This relaxation is being provided for the benefit of users during the initial stabilisation period.

### Q29. Will post-closure actions be restricted later?

Yes. Once the system is stabilised, necessary restrictions will be introduced and post-closure actions will be suitably curtailed.

### Q30. Can transporter details be updated after closure?

Yes. During the initial stabilisation period, updating transporter details will continue to be available even after the EWB has been marked as closed. Suitable restrictions may be introduced after stabilisation.

### Q31. Can vehicle details be updated after closure?

Yes. Vehicle update will continue to remain available even after the EWB has been marked as closed during the initial stabilisation period. After stabilisation, such post-closure actions may be suitably restricted.

### Q32. Can validity be extended after closure?

As of now, the option to extend validity will continue to remain available even after the EWB has been marked as closed. This is a temporary relaxation for the initial stabilisation period.

### Q33. Is closure the same as cancellation?

No. Cancellation is used where EWB was wrongly generated or movement did not take place, subject to applicable rules. Closure is used after delivery of goods has been completed.

### Q34. Is closure the same as expiry of EWB?

No. Expiry is based on the validity period of the EWB, whereas closure is a user action to record completion of delivery.

## 5. Impact in e-Invoice API and e-Way Bill by IRN

### Q35. Is there any impact of voluntary closure on e-Invoice API?

The e-Invoice API facilitates only the generation of the e-Way Bill. After generation, all further operations relating to the e-Way Bill are handled exclusively through the EWB APIs. Accordingly, no impact is envisaged on the e-Invoice API.

### Q36. Is there any impact of voluntary closure on Generate IRN and EWB together flow?

There is no impact.

### Q37. Is there any impact of voluntary closure on e-Way Bill by IRN API?

There is no impact.

### Q38. Can an EWB generated along with IRN be closed?

Yes, it can be closed.

### Q39. Can an EWB generated using IRN be closed?

Yes, it can be closed.

## 6. Business Scenarios

### Scenario 1: Supplier closes EWB after delivery

A supplier generates an EWB for goods dispatched from Chennai to Bengaluru. After goods are delivered, the supplier logs in and closes the EWB on the same day of delivery or on the immediately succeeding day.

### Scenario 2: Recipient closes EWB after receipt

A recipient receives goods against an EWB generated by the supplier. After receipt, the recipient closes the EWB to record completion of movement.

### Scenario 3: Transporter closes EWB after delivery

A transporter carries goods from Pune to Hyderabad. After delivery, the transporter closes the EWB through portal login.

### Scenario 4: Driver closes EWB using mobile number

The driver's mobile number is provided for closure. After delivery, the driver accesses the portal-based mobile number closure facility, views the active EWBs linked to the mobile number, and closes the relevant EWB.

### Scenario 5: Mobile number updated during vehicle updation

An incorrect or missing mobile number is corrected during vehicle updation. The driver or authorised person may then close the EWB through the portal-based mobile number closure facility.

### Scenario 6: Closure through API by ERP-integrated taxpayer

An ERP-integrated taxpayer closes EWBs through API after delivery by transmitting the EWB number, closure date and remarks.

### Scenario 7: Date-wise closure by transporter

A transporter handles multiple EWBs generated on a single date. After delivery of goods, the transporter uses date-wise closure on the portal to identify and close eligible EWBs.

### Scenario 8: EWB marked as closed but vehicle update attempted

During the initial stabilisation period, vehicle updation and other permitted actions will continue to remain available even after closure. After stabilisation, such post-closure actions may be suitably restricted.

### Scenario 9: API user wants date-wise list of closed EWBs

At present, no separate API has been introduced for date-wise retrieval of closed EWBs. Such functionality may be considered in future after stabilisation and based on field requirements.

## 7. Consolidated Position Matrix

Sl. No.	Issue	Current Position / Reply
1	Nature of closure facility	Voluntary
2	Who can close EWB	Supplier, recipient, transporter, driver/authorised person
3	Closure timing	Same day of delivery or immediately succeeding day
4	Portal closure modes	EWB-wise or date-wise
5	API for closure	Available using EWB number, closure date and remarks
6	API for date-wise retrieval of closed EWBs	Not available currently; may be considered in future
7	Separate Closed status	Proposed to be introduced in due course
8	Existing status framework during initial period	Active, Cancelled and Discarded will continue
9	Post-closure actions	Allowed during initial stabilisation period
10	API mobile number capture for driver/authorised person closure	Not available currently
11	Driver/authorised person closure through API	Not available currently; portal only
12	Remarks character limit / fixed reason code	Upto 100 characters
13	ClosedBy in API / Get Details response	Not available currently
14	Closure date and remarks in EWB print	Not available currently

## 8. Action Required from Stakeholders

Sl. No.	Stakeholder	Action Required
1	Taxpayers	Create internal process to close EWB after delivery wherever the facility is used.
2	Transporters	Familiarise operational teams with EWB-wise/date-wise closure and driver-based closure.
3	Drivers / authorised persons	Use portal-based mobile number closure where mobile number has been provided.
4	ERP/GSP/ASP/API users	Implement closure API using EWB number, closure date and remarks.
5	All stakeholders	Note that post-closure actions are temporarily allowed during initial stabilisation period but may be restricted later.

**Thank you,**

**Team GSTN**